



## MANDA Heritage Hotel

### COVID-19 PREPAREDNESS

The safety of our guests and employees is of paramount importance to us. In response to the coronavirus, we have taken additional measures developed after careful examination of global and local health authorities' recommendations to ensure our cleaning and hygiene protocols are even more rigorous.

- Our Hotel management attended a webinar organized by ECOLAB, the world's leading company in water, hygiene and energy technology, on the topic: Hygiene measures: Coronavirus - COVID 19
- All staff members have been briefed on guidelines provided by local and national health authorities.
- All staff have been trained on how to take all necessary precautions including being alert to guests with symptoms and how to act in these situations
- The hotel has increased the frequency with which all public contact points such as buttons, handles and doorknobs are cleaned with disinfectant solution. This includes but is not limited to the elevators, guest room and all public access doors.
- Special sanitation procedures for restrooms and kitchen have been put in place.
- We have increased the availability disinfectant stations in both staff and public areas, and every guest floor.
- Daily meetings are conducted with staff and management to review the situation and advise them on appropriate measures to take to enhance our safety and cleaning procedures.
- For more information on the issue coronavirus in Croatia, we encourage you to visit: <https://www.koronavirus.hr/en>

Thank you for your attention  
Take care of yourself and others

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